

Privacy Statement

Introduction

We process personal data in the context of our services. We may have received this information from you, for example through our website, e-mail, telephone or app. In addition, we may obtain your personal data in the context of our services through third parties. With this privacy statement we inform you about how we deal with these personal data.

Processing of personal data and purposes

We inform you about how we deal with these personal data. If we process Personal Data, this will take place in accordance with the requirements of the General Regulation Data protection (AVG) and the related laws and regulations. The personal data we process depends on the exact service and circumstances. Usually this concerns the following data:

- Name and address details;
- Date and place of birth;
- Contact details (e-mail addresses, telephone numbers) and name and function of contacts;
- Social security number BSN (only if necessary!);
- Copy ID;
- Age;
- Bank account numbers;
- Financial data (both business and private);

Objectives of and bases for processing

In a number of cases we process the personal data in order to comply with a legal requirement obligation, but usually we do so in order to implement our services. Some data is recorded for practical or efficiency reasons, for which we assume that this recording is also in your interest, such as:

- Communication and providing information;
- Being able to provide our services in the most efficient way possible;
- The improvement of our services;
- Invoicing and debt collection

The above also means that we use personal data for marketing purposes or to send you advertising materials or messages about our services, if we think of them may be of interest to you. It may also happen that we contact you to provide feedback questions about services provided by us or for market or other research purposes. If, in the future, we want to use your personal data for other reasons than those mentioned above, we will explicitly ask for your permission.

Finally, we may also use your personal data for the rights or property of ourselves and protect those of our users and, if necessary, to comply with legal proceedings.

Provision to third parties

In the context of our services we can use services from third parties, for example if these third parties have specific knowledge or resources that we do not have. This can be so-called processors or sub-processors, who, based on your exact order, will process personal data. Other third parties who, strictly speaking, are not processors of the personal data, but have access to or have access to them, are for example our system administrator, suppliers or hosting parties of online software, or advisors whose advice we engaged regarding your assignment. If engaging third parties what results in access to the personal data or which they themselves record and / or otherwise process, we will agree with those third parties (in writing) that they will comply with all the obligations of the AVG. Of course we only employ third parties from whom we can and may assume that they are reliable parties that deal adequately with personal data and, moreover, can and will comply with the AVG. This means that these third parties may only process your personal data for the above mentioned purposes.

Of course it may also happen that we have to provide your personal data to third parties in connection with a legal obligation. We will not in any case transfer your personal data to third parties without your explicit consent provide for commercial or charitable causes.

Storage periods

We will not process and keep your personal data longer than necessary and/or useful for the purpose for which they are provided (see the section '**Objectives of and bases for processing**'). This means that your personal data will be stored for as long as necessary.

Certain data must be kept longer (often 7 years) because we have to comply with legal obligations (for example the fiscal retention obligation) or in connection with regulations from our professional association.

Security

We have taken appropriate organizational and technical measures to ensure the protection of your personal data to the extent that can reasonably be expected from us, taken into account the protected interest, the state of the technology and the costs of the relevant security measures.



We demand confidentiality from our employees and any third parties who necessarily have access to the personal data. Furthermore, we also ensure that our employees have received a correct and complete instruction on the handling of personal data and that they are sufficiently familiar with the responsibilities and obligations of the AVG. If you appreciate this we will be happy to explain how we have designed the protection of personal data.

Your rights

You have the right to inspect, rectify or delete the personal data we keep (except, of course, if this would interfere with any legal obligations). You can also object against the processing of your personal data (or part of it) by us or by one of them our processors. You also have the right to have the data provided by you transferred from us to yourself or directly to another party if you wish.

Incidents with personal data

If there is an incident (a so-called data leak) regarding the personal data concerned, we will inform you without delay, if there are compelling indications there is a real chance of negative consequences for your privacy. We strive to do inform you within 48 hours after we have discovered this data breach or have been informed by our (sub) processors.

Complaints

If you have a complaint about the processing of your personal data, we kindly ask you to contact us. If this does not lead to a satisfactory outcome, you always have the right to submit a complaint with the Dutch Data Protection Authority.



Processing within the EER

We will only process personal data within the European Economic Area. An exception is only possible with a written consent. Other exceptions possible without written consent are situations in which collect and save contact moments through our website and / or social media pages (such as Facebook and LinkedIn). Think, for example, of visitor numbers and requested web pages. Your data is stored by third parties outside the EU when using Google Analytics, LinkedIn or Facebook. These parties are 'EU-US Privacy Shield' certified, so they must comply with European privacy regulations. This usually concerns a limited number of sensitive personal data, especially your IP address.

Changes to our Privacy Statement

Undoubtedly our privacy policy will change in the course of time. The most recent version of the Privacy statement is the applicable version and can be found on our website.

Finally

We hope that with this privacy statement we have given you a clear picture of our privacy policy. However, if you have questions about how we handle personal data, please let us know. First contact person for privacy aspects at our organization is Mr Jan Molenaar, tel: 0299-434561 or through info@watacc.nl.